Individual Office Voicemail Message:

This is [name] at Counseling and Psychological Services, University of Washington Tacoma. The UWT campus is closed as a precautionary health measure due to the COVID-19 outbreak. CAPS services are now available remotely during business hours. I will be checking voicemail periodically and will try to respond to your call on the same day.

If you are a client calling to schedule an appointment with me, please call the CAPS main number at 253-692-4522 or email uwtcaps@uw.edu. Our Program Coordinator, who has the most up-to-date access to my schedule, will periodically check messages during business hours and will try to respond to you the same day.

If you have a question about how our services are operating during this time, please visit the CAPS website at www.tacoma.uw.edu/studentcounseling (www.tacoma.uw.edu forward slash student counseling). If you are in crisis please call the Pierce County Crisis line at 1-800-576-7764. For emergencies please call 911 or go to your nearest Emergency Room. Thank you.

Individual Provider Out of Office Email Message:

Counseling and Psychological Services at University of Washington Tacoma is closed as a precautionary health measure due to the COVID-19 outbreak. If you have a question about how our services are operating during this time, please visit the CAPS website at www.tacoma.uw.edu/studentcounseling.

If you are a client wishing to schedule an appointment with me, please email uwtcaps@uw.edu or call the CAPS main number at 253-692-4522. Our Program Coordinator, who has the most up-to-date access to my schedule, will periodically check messages during business hours and will try to respond to you the same day. For all other messages, I will be checking emails periodically during business hours and will try to respond as soon as possible. Thank you.

Email Signature:

**Bonnie Benson-Palmgren, Ph.D.**

Pronouns: She/her/hers

Training Director/Psychologist

Counseling and Psychological Services is closed as a precautionary health measure due to the COVID-19 outbreak. If you have a question about how our services are operating during this time, please visit the CAPS website, listed below.

Counseling & Psychological Services (CAPS)

University of Washington Tacoma

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1900 Commerce Street, Tacoma, WA 98402
Main: 253.692.4522     Fax: 253.692.4406     TTY: 253.692.4413

bonniebp@uw.edu /  http://www.tacoma.uw.edu/studentcounseling



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